



Sporting Schools Swim Program

Terms & Conditions

POOL ENTRY:

As a condition of entry to the Lavers Hill College Pool you accept to abide by the pool rules and adhere to any directions given by staff. As such all children under the age of 10 years must be supervised at all times, even whilst in lessons.

PAYMENT POLICY:

1. Swim & Survive lessons; \$12.00 per lesson payable by the term.
2. A \$25 non-refundable deposit is required upon enrolment to confirm booking prior to first week of new term.
3. Enrolments will be cancelled if FULL payment has not been received by the first week of term, unless you have made alternate arrangements with the Lavers Hill K-12 College Office.
4. A 10% discount is available on lessons for families with 3 or more children enrolled and pension/concession card holders. Please advise our Lavers Hill K-12 College Office staff must see proof of entitlement at time of payment to receive discount.

MISSED LESSON & MAKE-UP POLICY:

1. There are no refunds or cash credits for any missed lessons.
2. If you are unable to attend a lesson you must notify the Lavers Hill College on 52373213 at least 24hrs in advance. Failure to notify absence will result in no makeup being credited.
3. No make-up lessons will be conducted during the first two weeks of term, to allow for new enrolments.
4. Make-up lessons cannot be taken until the full fees for the term have been paid.
5. Only 2 make up lessons provided per term – must be used in the current term.
6. At the completion of each term, all make up credits will be removed.
7. The only time extra make up credits will be given is with the presentation of a medical certificate with dates specified to the College Office.

ATTENDANCE REGISTER:

All students must have their name signed in on the register upon arrival. Children must not enter the pool until instructed by the Austswim Teacher.

PUBLIC HOLIDAYS:

Swim and Survive Lessons do not take place on Public Holidays. Students with bookings that fall on these days are charged for the term pro-rata.

RE-ENROLMENT:

1. Students are assessed at week 9 of the course. Re-enrolment starts on week 10 of each term and will be exclusive for one week.
2. The format for re-enrolment is such that current students maintain their program position (class level changes permitting) to allow convenient and consistent booking.
3. Parents/Customers need to confirm this placement with the \$25 deposit payment before the program is opened to 'New Enrolments' in the final week of term.
4. When new enrolment opens, unconfirmed students may lose their original booking to new customers.

5. Parents/Customers need to be aware that memos and requests registered in lieu of course payment are not 100% confirmation of course placement. This is due to the system limitations; as such it is not a recommended procedure for enrolling students.

CANCELLATION POLICY:

1. There are no refunds or cash credits for any missed lessons.
2. Refund of fees due to cancellation will incur a \$25 administration fee.
3. All refunds must be approved by Lavers Hill College.